THE CURRENT STATE OF PROCESSING





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PRESENTED BY

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TEMPORARY WORKERS



How do we find and keep them through tax season?

Issues we've experienced.

CONTROLLING WORKFLOW



There's a lot of paper!

What do we do with it all?

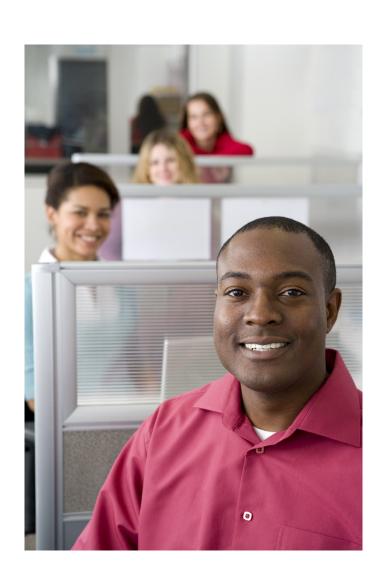
ICR/OCR SOFTWARE



Challenges

Good experiences

OFF-SITE LOCATIONS



Coordination

Communication

IMAGING EQUIPMENT



Do your machines do more than just process tax returns?

KEYING RETURNS



After scanning or directly into the processing software

Strategies for handling the workload

CHECKS



Processing

Multiple strategies

Timelines and deadlines

PEAK SEASON PRIORITIES



Making hard decisions

Service levels

THANK YOU!

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