What Can We Do For You Today?

August 2019
Bobi Adams, Deputy Director of Strategy & Communications
Our Brand Promise

Consistently provide a positive experience by partnering with customers to understand their needs while guiding them to useful solutions with expertise, easy-to-use online tools and a human touch.
We Will:
• Make It Easy
• Speak Conversationally
• Be Thoughtful
• Be Dependable
• Evolve

We Will Not:
• Be Anonymous
• Be What You Expected
• Be Afraid to Smile
• Be Restrictive
• Be Secretive
What 21\textsuperscript{st} Century Tools Are You Using?

- Skype
- Chat
- Email
- Online Forms
New Emails:

Bobi Adams
DEPUTY DIRECTOR OF STRATEGY AND COMMUNICATION

445 East Capitol Avenue • Pierre, SD 57501
(605) 773-5815 • dor.sd.gov

CONFIDENTIALITY NOTICE: This message and any attachment(s) may contain confidential information. If you believe you received this email in error, please reply to the sender and then destroy this email. Thank you.

Responses:

Bobi Adams
DEPUTY DIRECTOR OF STRATEGY AND COMMUNICATION
Setting up a conversation

Join Skype Meeting

Trouble joining? Try Skype Web App

Join by Phone
Toll number: 8664108397_9420095951#
Find a local number

Conference ID: 9420095951

Help
How to Screen Share and Give Control to Other Users in Skype:

**Step 1:** In any open conversation in Skype, click on the computer icon on the bottom of the screen. Scroll up and select the “Share your Desktop” option. This will share the visuals on your screen with the individuals in the conversation or meeting.

**Step 2:** A box will appear at the top of the screen. This box will indicate that your screen is currently being shared. In this box, you have the option to give control of your screen to other users, to stop sharing, and to pin the box to the top of your screen.

To give control of your screen, select the drop-down menu and choose the user you would like to give control to.

**Step 3:** A box will appear checking for approval to give control to the other user. As indicated in the image to the right, pressing Ctrl+Alt+Space will allow you to regain control.

Click “OK” to approve giving the other user control.
<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>PARTICIPANTS</th>
<th>DIRECTED</th>
<th>RECEIVED</th>
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<tbody>
<tr>
<td>Conversation with Ramirez, Stephannie</td>
<td>Ramirez, Stephannie; Adams, Roberta (DRR)</td>
<td>Outgoing</td>
<td>Fri 07/12/2019 12:23 PM</td>
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Please fill out the form below and click submit to start a chat session.

First Name*

Last Name*

Email Address

Email Transcript  No

Submit

Chat - Google Chrome

https://apps.sd.gov/RV29Chat/Chat?id=NjRIzjkxYzkY2...

Chat

No Agents Available

There are currently no available agents online. The chat hours are from 8am - 5pm Central time. Please email bustax@state.sd.us if you wish to be contacted. Thank you.
Ashley Pickner - 01/18/2018 8:34:50 AM
Ashley Pickner has joined the chat.
Ashley Pickner - 01/18/2018 8:37:03 AM
Hello, how may I help you today?
Alice Taxpayer - 01/18/2018 8:37:42 AM
I was wondering what the city rate and code is for Corsica?
Ashley Pickner - 01/18/2018 8:39:26 AM
The city tax rate in Corsica is 2%. The code is 082-2. There is also Municipal Gross Receipts Tax in Corsica. Would this be something that affects your business?
Alice Taxpayer - 01/18/2018 8:40:34 AM
No. We are a screen printing business.
Alice Taxpayer - 01/18/2018 8:40:37 AM
Thank you
Alice Taxpayer - 01/18/2018 8:40:48 AM
Is there anything else that I can assist you with today?
Alice Taxpayer - 01/18/2018 8:40:55 AM
That is it.
Ashley Pickner - 01/18/2018 8:41:04 AM
Thank you for visiting with me today. Goodbye
Alice Taxpayer - 01/18/2018 8:41:11 AM
Alice Taxpayer has disconnected from the chat.
Ashley Pickner - 01/18/2018 8:55:06 AM
Ashley Pickner has ended the chat session.
### Your Chats Past 24hr

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<tr>
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<tr>
<td>Alice Taxpayer</td>
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<td>1015-6788-ST</td>
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</table>

#### Options

- Available: ✔️
- Status: Connected
Online Forms
South Dakota Department of Revenue

The South Dakota Department of Revenue consistently provides a positive experience by partnering with customers to understand their needs while guiding them to useful solutions with expertise, easy-to-use online tools and a human touch. So, what can we do for you today?

What type of form are you looking for?
South Dakota Special License Plate Application

Instructions: Please complete this form and submit it to the county treasurer's office, along with an applicable fees and proof of South Dakota residency. For a full list of the county treasurer's office, visit our website at www.dor.sd.gov.

Applicant Information

Name: ____________________________________________
Address: ________________________________________
City: ____________________________________________
State: __________________________________________
Zip Code: ________________________________________
Email Address: ____________________________________
Phone #: ________________________________________

Vehicle Information

Year: ____________ Make: ____________ Model: ____________
Title #: __________________ VIN: ____________________

Amateur/Commercial Radio (SDCL 32-5-136.1) Applicant must either have a current revoked FCC amateur radio license or an unrelated broadcast license. A copy of the FCC license must be included with the application. There is a $5 mailing fee and a $10 initial fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Construction (SDCL 32-5-184 to 32-5-186) This vehicle must be inspected and approved by the Highway Patrol. There is a $5 mailing fee and a $5 annual fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Duty (SDCL 32-5-184 to 32-5-186) There is a $5 mailing fee and a $10 initial fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Firefighter (SDCL 32-5-133 to 32-5-135) Applicant must be currently certified and recognized by the State Fire Marshal's office. There is a $5 mailing fee and a $10 initial fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Affiliated Fire Department: ______________________

Historical/Original Historical (SDCL 32-5-77 & 32-5-77.2) The vehicle must be 30 or more years old than the current model year. If applying for original historical plates, a color photograph of the original historical plates must be included with this application. The original plates must have been issued in the same year as the model year of the vehicle. There is a $5 mailing fee for historical plates, a $1 fee for original historical plates and a $15 non-time fee for both plates.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Original Historical Plate Number: __________________

Indian Tribal (SDCL 32-5-125 to 32-5-126) There is a $5 mailing fee and a $10 initial fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Affiliated Tribe: ________________________________

Rear Plate Only (SDCL 32-5-179 to 32-5-181) To qualify for a rear plate only the motor vehicle cannot exceed 7,500 miles driven per year. The motor vehicle is not to be used for general or commercial transportation, but rather for occasional transportation, public displays, parades, and related activities. The current odometer is required. There is a $5 mailing fee and a $25 annual fee for this plate.

FCC License Issue Date: ________________________ Station Call Letter: ________________________

Current Odometer Reading: ______________________

Sample: ______________________________________

Note: Please submit proof of residency if you do not have an active South Dakota driver’s license or identification card. Any active plates on the vehicle must be surrendered at the time of the application.

Signature: ____________________________________ Date: ________________________

Affiliated Tribe: ________________________________

Applicant Signature: ____________________________
Thank you for completing our special license plate application.

Please complete the following fields then review your information on the completed form. The fees and requirements for each type of plate are listed on the form.
Once you have reviewed the completed form, please print it by using the printer icon on the left side of the page then submit it along with the applicable fees and documents to your local county treasurer’s office.

☐ By continuing I agree that I am willing to complete a digital version of the document(s) and that information about my user session will be stored.

Next
Special License Plate Application

Name *
Bobi Adams

Address *
116 River Rim Dr

City *
Pierre

State *
South Dakota

Zip Code *
57501
State of South Dakota  
Motor Vehicle Division  
445 E. Capitol Avenue  
Pierre, SD 57501  
605-773-3541  
http://dor.sd.gov

South Dakota Special License Plate Application

Applicant Information

Name: Deb Adams  
Address: 116 River View Dr  
City: Pierre  
State: South Dakota  
Zip Code: 57501  
Email Address: robotta.adams@state.sd.us  
Phone #: 6685766652

Year: 2010  
Make: Nissan
Model: Murano

Title #: 223456789  
VIN: abc123456789

Plate Selection

Amateur/Commercial Radio (SDCL 32-5-45 & 32-5-45A) Applicant must either have a current revoked FCC amateur radio license or an unrevoked broadcast license. A copy of the FCC license must be included with the application. There is a $5 mailing fee and a $10 initial fee for this plate.

Construction (SDCL 32-9-3 & 32-9-3.1) This vehicle must be inspected and approved by the Highway Patrol. There is a $5 mailing fee and a $75 annual fee for this plate.

Historical (SDCL 32-5-184 to 32-5-186) There is a $5 mailing fee and a $10 initial fee for this plate.

Firefighter (SDCL 32-5-133 to 32-5-134) Applicant must be certified by the State Fire Marshall's office. There is a $5 mailing fee and a $10 initial fee for this plate.

Affiliated Fire Department

Historical/Original Historical (SDCL 32-5-77 & 32-5-77.2) The vehicle must be 30 or more years old than the current model year. If applying for original historical plates, a color photograph of the original historical plates must be included with this application. The original plates must have been issued in the same year as the model year of the vehicle. There is a $5 mailing fee and a $75 annual fee for historical plates and a $10 one-time fee for both plates.

Indian Tribal (SDCL 32-5-121 & 32-5-122) There is a $5 mailing fee and a $30 initial fee for this plate.

Affiliated Tribe

Rear Plate Only (SDCL 32-5-179 to 32-5-183) To qualify for a rear plate only the motor vehicle cannot exceed 25,000 miles driven per year. The motor vehicle is not to be used for general or commercial transportation, but rather for recreational transportation, public displays, parades, and related pleasure and hobby activities. The current odometer is required. There is a $5 mailing fee and a $75 annual fee for this plate.

Current Odometer Reading

Note: Please submit proof of residency if you do not have an active South Dakota driver's license or identification card. Any active plates on the vehicle must be surrendered at the time of the application.

Applicant Signature

Signature: [Signature Here]  
Date: [Date]

MV1834
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<th>Tags/Stages</th>
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