

Electronic Wage Levy

MSATA 2019 Wisconsin Department of Revenue Brian Dischler August 26, 2019

Electronic Wage Levy | **Overview**

The electronic wage project is a way for states to partner with employers (ER) and payroll service providers (PSP) to:

- ✓ Initiate wage orders or updates to original wage orders
- ✓ Respond to wage orders

Method: XML files schema, sFTP portal



Electronic Wage Levy | Background and Problem

- > We require all ERs and PSPs to submit payments electronically
 - > My Tax Account (target: smaller businesses)
 - > ACH Credit (target: larger businesses and PSPs)

≡ Menu	A Home » Wage Attachment			🔒 Log Off
Account Settings		Account Alerts	📋 I Want To	1
testuser01		There are no alerts	Close Account	
TEST USER 55-5555555			Wage Attachment Payments	
 ⇒ Wage Attachment 994-55555555503 Balance: \$0.00 			Update Employee Status	
Submissions Mail Names and Addresses Usernames				
Not Submitted		Submitted	Processed	More
Zero require attention		Zero have been submitted	Zero have been processed	

Electronic Wage Levy | Vision and Strategy

- Goal: Develop secure portals for XML file exchanges between states and PSPs
 - Reduce paper output and postage costs
 - Improve workflow
- Strategy: Create a schema based on stakeholder input that can ultimately become a 'standard' for other states to take advantage of

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Electronic Wage Levy | History

- Project started in 2014 a solution for both Wage Levy and Bank Levy were in scope
- Meetings with all stakeholders to determine best solution: FTA E-Standards, PSPs, Banks, States
- Developed a draft schema
- Project stalled focus on fraud initiatives
- Project restarted in 2017 reduced scope to Wage Levy only
- Schema reviewed and improved
- Wisconsin and ADP partnership



How It Works



Project Goals:

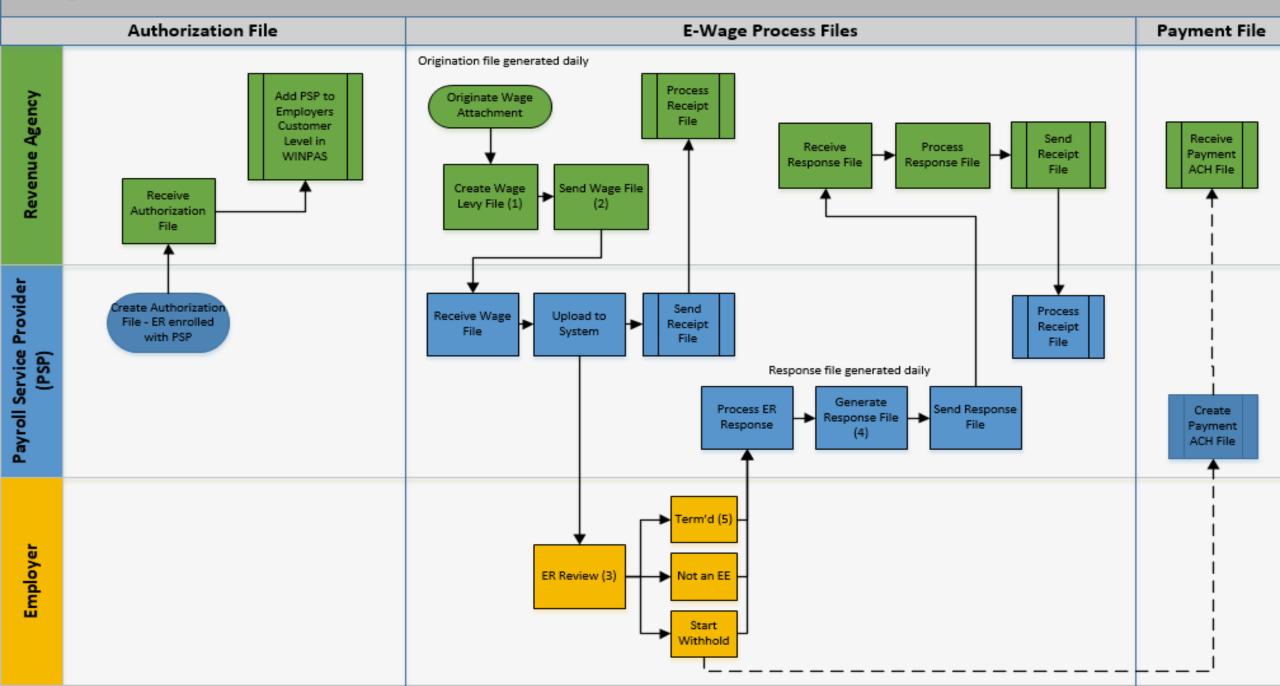
✓ Reduce paper output and postage costs

✓ Improve work flow

Electronic Wage Levy | Communication Flow

Levy Wage Order File	 Originated by the State New orders, updates to orders, and releases 	
Receipt File	 Originated by PSP Acknowledges file was received and processed. Contains error notification. 	
Response File	 Originated by PSP Answer to Levy Wage Order – withholding, not employed, never employed, on temporary leave/layoff. 	
Receipt File	 Originated by State Acknowledges file was received and processed. Contains error notification. 	

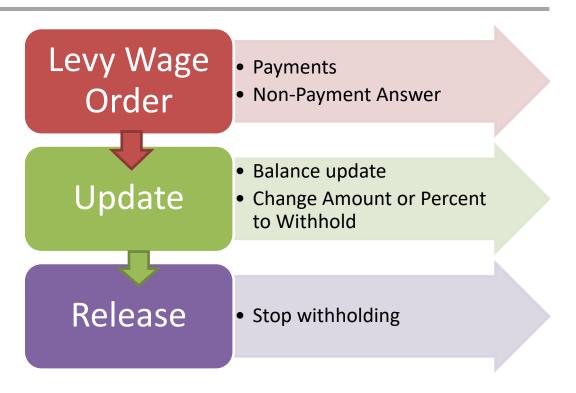
E-Wage Flow Chart



Electronic Wage Levy | Process Flow

Levy Wage Order File starts a cycle for collection of an employee (EE) debt. States may change the information on a specific levy at any time in the cycle. Change reasons include:

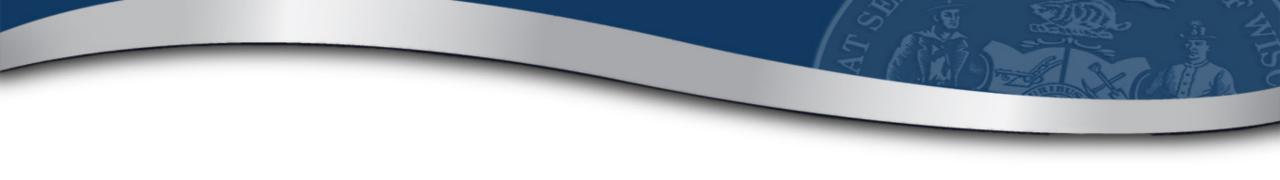
- ✓ Update balance
- Change withholding amount or percentage
- ✓ Release wage order



Electronic Wage Levy | **Process Flow**

Response file is independent of the Levy Wage Order file. PSP will send a response depending on the payroll cycle. Example:

Employee	Origination Date	Response Date
Adam	3/1/2019	3/8/2019
Alex	3/2/2019	3/8/2019
Betty	3/1/2019	3/15/2019
Bob	3/7/2019	3/15/2019
Carol	3/1/2019	3/31/2019
Carl	3/20/2019	3/31/2019



Electronic Wage Levy



Construction of the Schema

- ✓ Who was involved
- ✓ What steps we took

Developed schema requirements

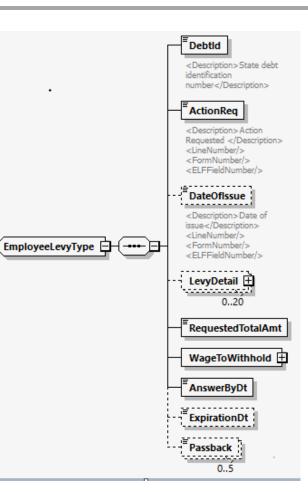
https://www.statemef.com/

- Levy v1.0

Note: Schema requirements were reviewed and approved at the May e-Standards meeting.

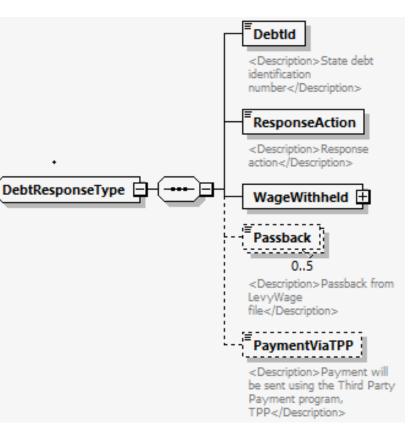
Levy Detail Fields

- **Debt ID** Unique identifier for this levy
- Action Requested Original, Amended, Satisfy, Release, Expunge
- Date of Issue The date the order starts
- Levy Detail Optional field to provide specific details about he debts being levied
- Requested Total Amount total balance owed on this levy
- Wage to Withhold can be set amount or percentage
 - Levy Amount
 - Levy Percent
- Answer By Date due date of first payment or nonpayment answer
- Expiration Date optional



Levy Wage Response

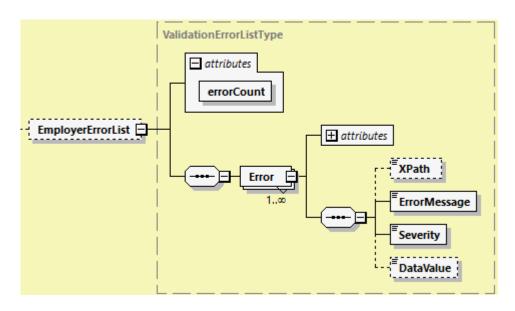
- **Debt ID** Passed back from Wage Levy Order file
- **Response Action** Withholding, No Longer Employed, Never Employed, Temporary Leave, Insufficient Funds
- Wage Withheld Acknowledges states order
 - Levy Amount
 - Levy Percent
- Payment via TPP method of payment (yes/no)

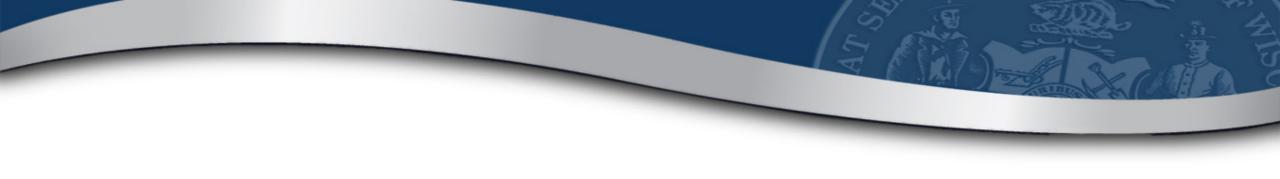


Receipt Files

Both the Wage Levy Order and the Response file will have receipt control files.

- Match to Transmission ID
- Acknowledge record counts
- Validation checks
- Error messaging





Electronic Wage Levy



Putting It All Together & Conversion

✓ Looking into the future✓ Jan. 2020

Electronic Wage Levy | Conversion

Step 1: Determine and make system changes

- Create a garnishment (no change)
- Establish employer relationship (no change)
 - Change nightly job to either create letters to mail or create the Levy Wage Order file based on employer profile information.
- Develop non-payment answer processing

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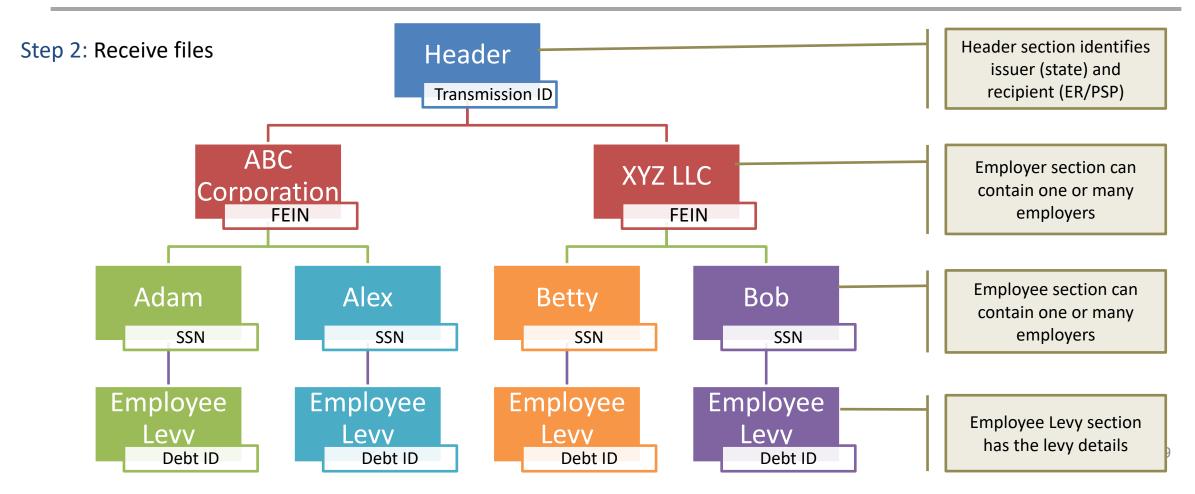
Electronic Wage Levy | Conversion

Step 2: Establish connections



Wisconsin will use an employer tax account profile to identify the Employer/PSP relationship.

Electronic Wage Levy | Conversion



Electronic Wage Levy | Details & Advantages

PSP sends Authorization File

- Agreement file contains a list of employers contracted with PSP, including agreement start date and agreement end date.
- Agreement type Levy

State

• Upload file, set Employer profile information on wage account

Electronic Wage Levy | **Questions**

