

# **CA's Employment Tax Program**

## **E-file and E-pay Mandate:**

### **The Law and its Creative Implementation**

# EDD Tax Branch

- Administers California's employment tax program
  - Unemployment Insurance
  - Disability Insurance
  - Employment Training Tax
  - Personal Income Tax
- 1.5 million employers
- 18.6 million workers



# E-file and E-pay Requirements

**January 1, 2017**

Employers with 10 or more employees

**January 1, 2018**

All remaining employers

**January 1, 2019**

Noncompliance penalties began

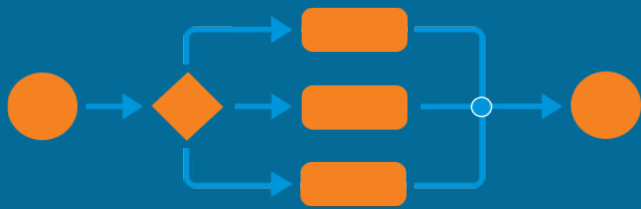


# Automation



# Marketing

## Subsystems



# Workflow



# OCM



**Sprints:** Small teams pulled together for a short period of time to do a specific task.





28 Sprints  
110 Staff

**19/1**

**99.16%**

**19/2**

**99.21%**



**PRINTING AND  
MAILING VOLUME**

 **2,059,751**

**PRINTING AND  
MAILING COST SAVINGS**

**\$1,468,648**

**REDIRECTED TO REVENUE  
GENERATING ACTIVITIES**

**74** Full Time Equivalents



# Questions?

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