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# Electronic Wage Levy

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WSATA 2019  
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# Electronic Wage Levy | Overview

The electronic wage project is a way for states to partner with employers (ER) and payroll service providers (PSP) to:

- ✓ Initiate wage orders or updates to original wage orders
- ✓ Respond to wage orders

Method: XML files schema, sFTP portal



# Electronic Wage Levy | Background and Problem

- We require all ERs and PSPs to submit payments electronically
  - My Tax Account (target: smaller businesses)
  - ACH Credit (target: larger businesses and PSPs)

The screenshot displays the 'Wage Attachment' web interface. At the top, there is a navigation bar with 'Menu', 'Home » Wage Attachment', and 'Log Off'. Below this, there are four main sections: 'Account', 'Settings', 'Account Alerts', and 'I Want To...'. The 'Account' section shows 'testuser01', 'TEST USER', '55-5555555', and a 'Wage Attachment' section with '994-5555555555-03' and a 'Balance: \$0.00'. The 'Account Alerts' section shows 'There are no alerts'. The 'I Want To...' section has links for 'Close Account', 'Wage Attachment Payments' (highlighted with a red box), and 'Update Employee Status'. Below these sections is a 'Submissions' table with columns for 'Not Submitted', 'Submitted', and 'Processed'. The 'Not Submitted' column shows 'Zero require attention'. The 'Submitted' column shows 'Zero have been submitted'. The 'Processed' column shows 'Zero have been processed'.

Submissions	Mail	Names and Addresses	Username
<b>Not Submitted</b> Zero require attention			
<b>Submitted</b> Zero have been submitted			
<b>Processed</b> Zero have been processed			



# Electronic Wage Levy | Vision and Strategy

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- **Goal:** Develop secure portals for XML file exchanges between states and PSPs
  - Reduce paper output and postage costs
  - Improve workflow
- **Strategy:** Create a schema based on stakeholder input that can ultimately become a 'standard' for other states to take advantage of



## Electronic Wage Levy | History

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- Project started in 2014 – a solution for both Wage Levy and Bank Levy were in scope
- Meetings with all stakeholders to determine best solution: FTA E-Standards, PSPs, Banks, States
- Developed a draft schema
- Project stalled – focus on fraud initiatives
- Project restarted in 2017 – reduced scope to Wage Levy only
- Schema reviewed and improved
- Wisconsin and ADP partnership

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# How It Works

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## Project Goals:

- ✓ Reduce paper output and postage costs
- ✓ Improve work flow

# Electronic Wage Levy | Communication Flow

## Levy Wage Order File

- Originated by the State
- New orders, updates to orders, and releases

## Receipt File

- Originated by PSP
- Acknowledges file was received and processed. Contains error notification.

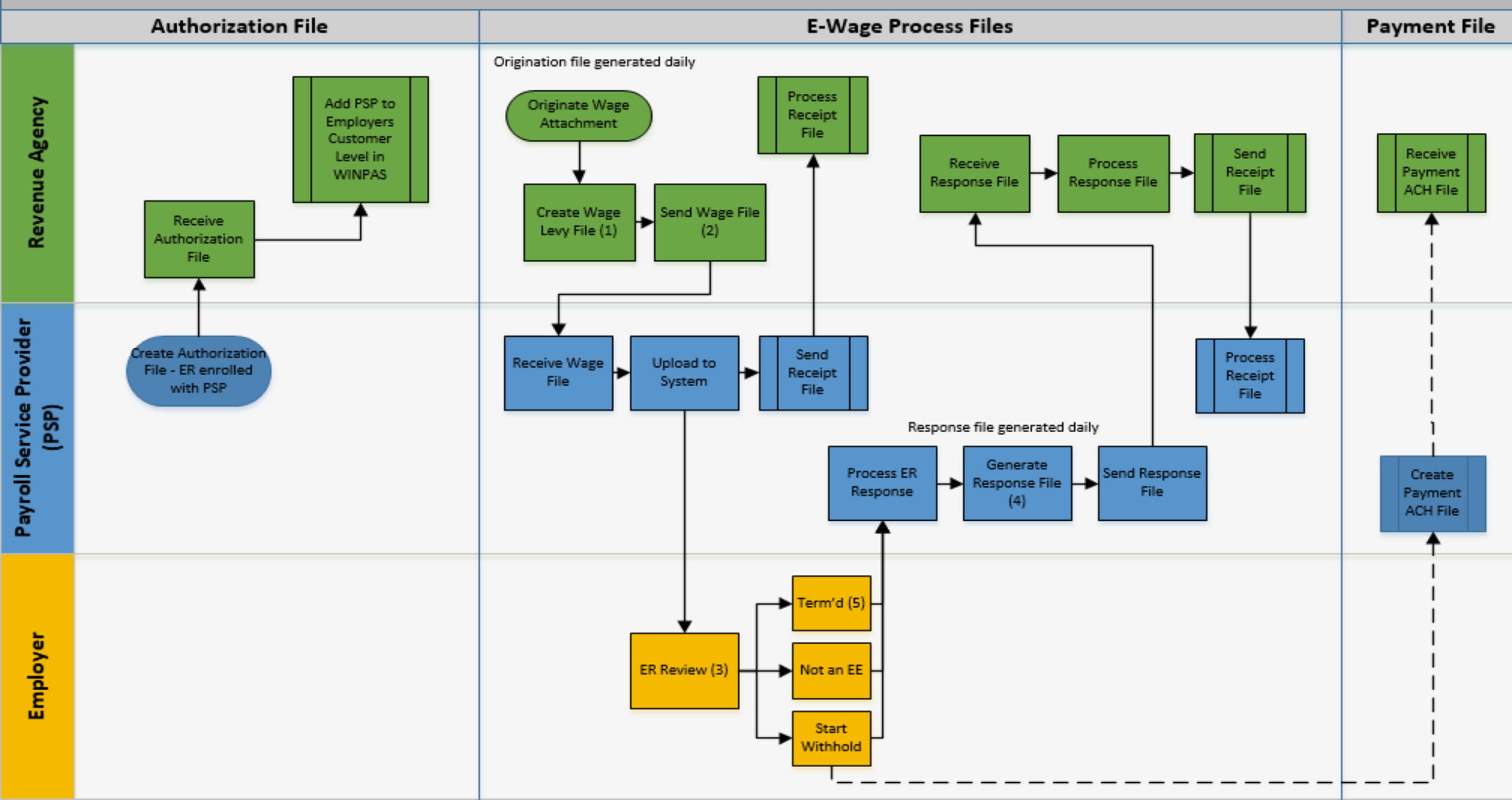
## Response File

- Originated by PSP
- Answer to Levy Wage Order – withholding, not employed, never employed, on temporary leave/layoff.

## Receipt File

- Originated by State
- Acknowledges file was received and processed. Contains error notification.

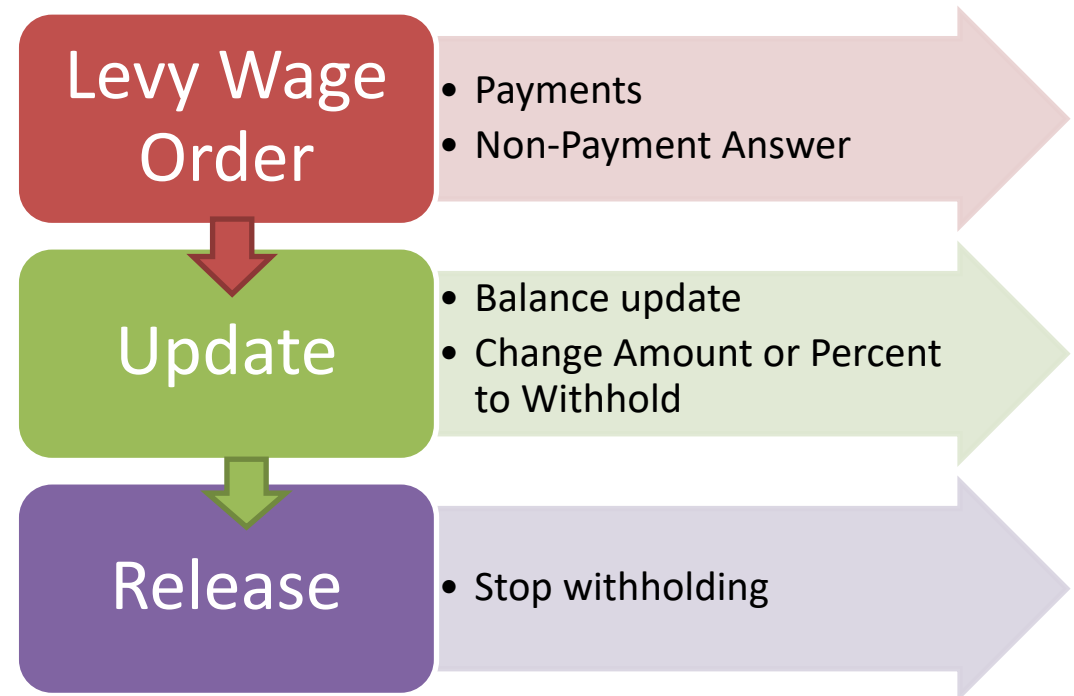
# E-Wage Flow Chart



# Electronic Wage Levy | Process Flow

Levy Wage Order File starts a cycle for collection of an employee (EE) debt. States may change the information on a specific levy at any time in the cycle. Change reasons include:

- ✓ Update balance
- ✓ Change withholding amount or percentage
- ✓ Release wage order



## Electronic Wage Levy | Process Flow

Response file is independent of the Levy Wage Order file. PSP will send a response depending on the payroll cycle. Example:

Employee	Origination Date	Response Date
Adam	3/1/2019	3/8/2019
Alex	3/2/2019	3/8/2019
Betty	3/1/2019	3/15/2019
Bob	3/7/2019	3/15/2019
Carol	3/1/2019	3/31/2019
Carl	3/20/2019	3/31/2019

# Electronic Wage Levy



## Construction of the Schema

- ✓ Who was involved
- ✓ What steps we took

# Electronic Wage Levy | Construction

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Developed schema requirements

<https://www.statemef.com/>

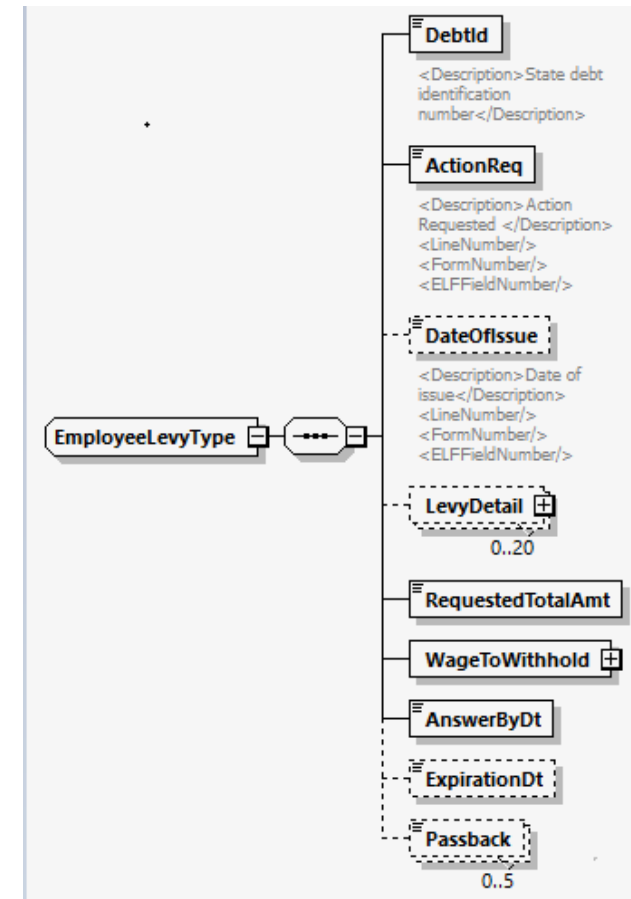
– Levy v1.0

Note: Schema requirements were reviewed and approved at the May e-Standards meeting.

# Electronic Wage Levy | Construction

## Levy Detail Fields

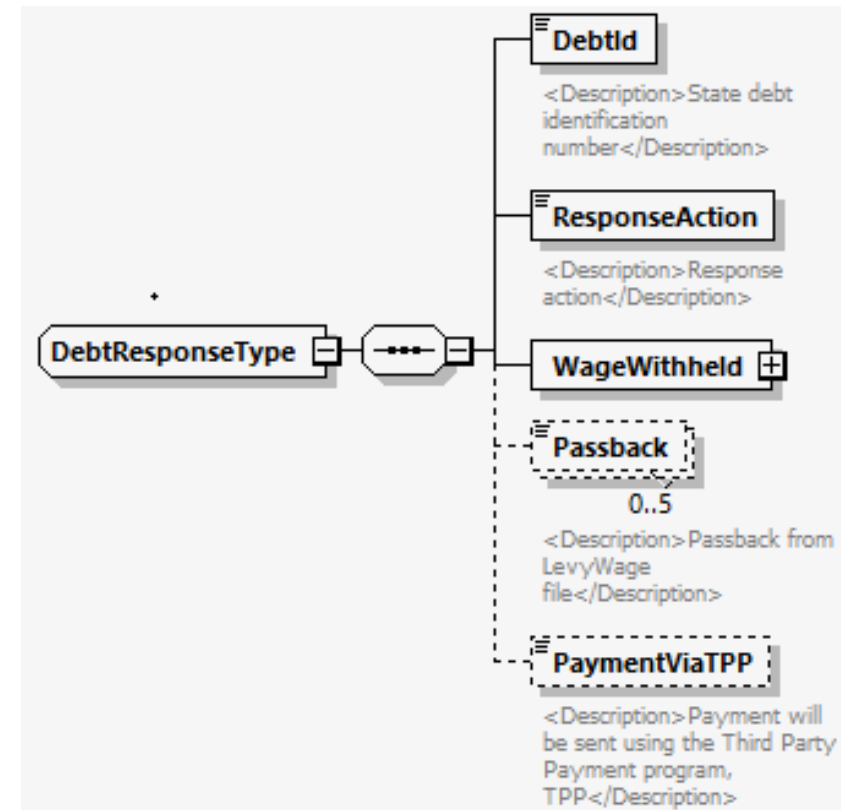
- **Debt ID** – Unique identifier for this levy
- **Action Requested** – Original, Amended, Satisfy, Release, Expunge
- **Date of Issue** – The date the order starts
- **Levy Detail** – Optional field to provide specific details about the debts being levied
- **Requested Total Amount** – total balance owed on this levy
- **Wage to Withhold** – can be set amount or percentage
  - Levy Amount
  - Levy Percent
- **Answer By Date** - due date of first payment or non-payment answer
- **Expiration Date** - optional



# Electronic Wage Levy | Construction

## Levy Wage Response

- **Debt ID** – Passed back from Wage Levy Order file
- **Response Action** – Withholding, No Longer Employed, Never Employed, Temporary Leave, Insufficient Funds
- **Wage Withheld** – Acknowledges states order
  - Levy Amount
  - Levy Percent
- **Payment via TPP** – method of payment (yes/no)

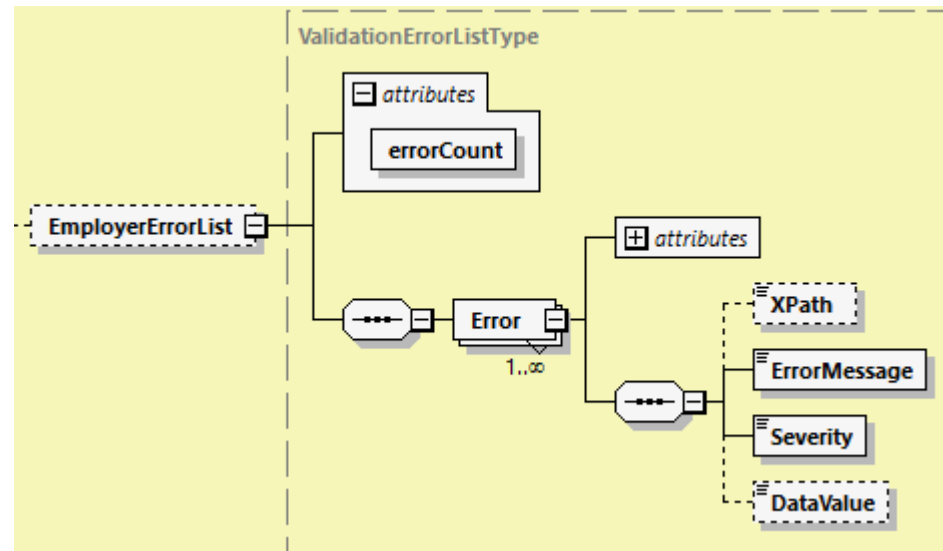


# Electronic Wage Levy | Construction

## Receipt Files

Both the Wage Levy Order and the Response file will have receipt control files.

- Match to Transmission ID
- Acknowledge record counts
- Validation checks
- Error messaging



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# Electronic Wage Levy

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## Putting It All Together & Conversion

- ✓ Looking into the future
- ✓ Jan. 2020

# Electronic Wage Levy | Conversion

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## Step 1: Determine and make system changes

- Create a garnishment (no change)
- Establish employer relationship (no change)
  - Change nightly job to either create letters to mail or create the Levy Wage Order file based on employer profile information.
- Develop non-payment answer processing

# Electronic Wage Levy | Conversion

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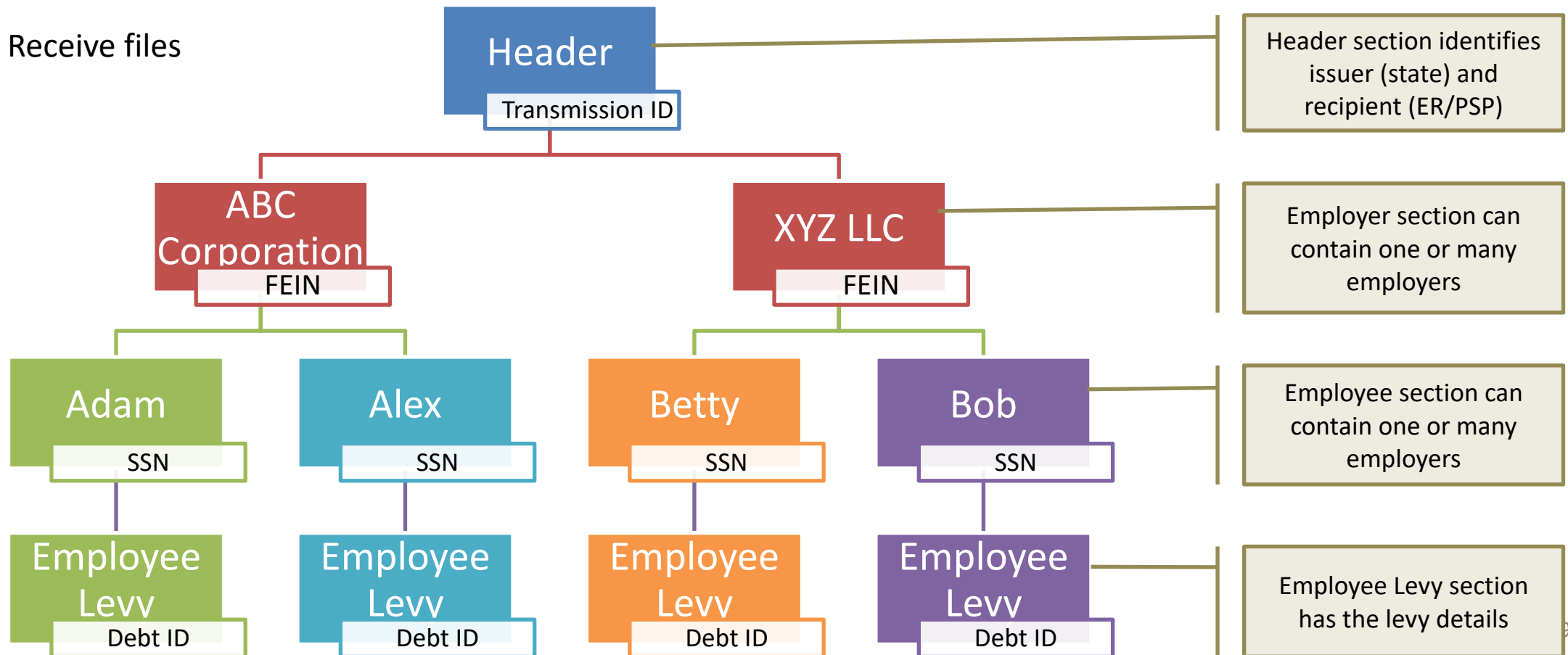
## Step 2: Establish connections



Wisconsin will use an employer tax account profile to identify the Employer/PSP relationship.

# Electronic Wage Levy | Conversion

Step 2: Receive files



# Electronic Wage Levy | Details & Advantages

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## PSP sends Authorization File

- Agreement file contains a list of employers contracted with PSP, including agreement start date and agreement end date.
- Agreement type - Levy

## State

- Upload file, set Employer profile information on wage account

# Electronic Wage Levy | Questions

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